



SHRI JAGDISHPRASAD JHABARMAL TIBREWALA UNIVERSITY

श्री जगदीशप्रसाद झाबरमल टिबड़ेवाला विश्वविद्यालय

(Conducted by Shri Rajasthani Seva Sangh Mumbai)

Vidyanagari Jhunjhunu - Churu Road, Dist. - Jhunjhunu, Rajasthan - 333010

(Established U/S 2(f) of UGC Act, 1956 vide Act No. F.2(5) Vidhi/2/2009 of 5-2-2009, Govt. of Rajasthan)

NAAC DVV CLARIFICATION

Metric No	PARTICULARS
5.1.4	<p>The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases</p> <ol style="list-style-type: none">1.Implementation of guidelines of statutory/regulatory bodies2.Organisation wide awareness and undertakings on policies with zero tolerance3.Mechanisms for submission of online/offline students' grievances4.Timely redressal of the grievances through appropriate committees

HEI Input: A) All of the above

DVV Suggested Input: D) Any 1 of the above

HEI Change in Input: A) All of the above

Justification: HEI meticulously takes care about the redressal of student's grievance including sexual harassment and ragging cases. All the committees have been formed as per the statutory regulatory bodies and mechanisms of submission of online and offline also available and the grievances are redressed timely.

DVV Clarification	HEI Response
HEI has not provided any evidences of Internal complaints committee	HEI has not received any complaints from the Students and Teachers for the said Internal Complaints committee , that's why – HEI has not provided any evidence but the report of nil complaint is provided. DVV partners are requested to accept the metric 5.1.4
HEI to provide the evidences of grievance redressal both online(whatsapp , QR code , email) / offline (suggestion box given) , list of activities for awareness of grievance redressal mechanism existing in the institution	As per the DVV Clarification HEI has provided the evidences of grievance redressal both online / offline (suggestion box given) , list of activities for awareness of grievance redressal mechanism existing in the institution



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DVV partner suggestion : the minutes of meeting to validate should bear the signatures of all the members	As per the DVV Suggestion- HEI has provided the minutes of meeting with the signatures of all the members
HEI to provide three filled -in grievances and its resolution by appropriate committee for the metric 5.1.4	As per the DVV Clarification - HEI has provided three filled -in grievances and its resolution by appropriate committee for the metric 5.1.4

LIST OF DOCUMENTS UPLOADED

S. No	CONTENTS	LINK
1.	Certificate from the Head of the Institution	VIEW
2.	Report of activity for awareness of grievance redressal mechanism existing in the institution.	VIEW
3.	Evidences of grievance redressal offline mechanism existing in the institution.	Anti Ragging Student Grievance Redressal Committee Internal Complaint Committee(ICC) Complaint Box
4.	Web link of grievance redressal mechanism existing in the institution.	Anti Ragging Student Grievance Redressal Committee Internal Complaint Committee(ICC)



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5.	Evidences of grievance redressal Online mechanism existing in the institution.	Anti Ragging Complaint Form SGRC Complaint Form ICC Complaint Form
6.	Minutes of meeting & Reports of Anti Ragging ICC & SGRC of all assessment years	VIEW
7.	Three filled -in grievances and its resolution	VIEW